

The Opentext logo is displayed in a bold, white, sans-serif font. The background of the entire page is a dark blue gradient with several bright, glowing blue light trails that curve across the right side, creating a sense of motion and technology.

**opentext™**

**Data Protector 23.4**

**Disaster Recovery Support Matrix**

Version: 1.0  
October 2023

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## *Introduction*

For the following Data Protector components, only those combinations of Data Protector components, applications, and operating systems are supported for which the corresponding application versions and operating system versions are supported by the respective vendors.

The purpose of the disaster recovery feature is to provide Data Protector with a basic runtime environment (disk access, file system access, network access, tape access, 64-bit Windows systems), and partitioning scheme identical to the one extant at the time when the system was backed up.

The supported operating system "Windows Server 2012, 2016, 2019 and 2022" includes support for all editions of Windows Server 2012, 2016, 2019 and 2022.

Note: Microsoft Cluster Server and Microsoft Failover Cluster can be recovered using any disaster recovery method.

**For information about specific Windows versions supported by Data Protector please refer to the Platform and Integration Support Matrix.**

For Data Protector components running in combination with application versions and operating system versions, which are not supported by their respective vendors, the support from Opentext is limited to a reasonable-endeavors basis.

Disaster recovery using raw disk image objects is supported on Windows operating system only.

All references in this support matrix document to SUSE Linux Enterprise Server (SLES) includes/implies both SLES and SLES for SAP Applications.

Updates/changes to individual fields within the Matrix will be highlighted in **RED**.

*What's New*

**What's New**

- 1.

Table 1: Supported disaster recovery types – Windows Server

Supported disaster recovery types – Windows Server <sup>3,4</sup>					
Disaster recovery type	Operating system				
	Windows Server 2012, 2012 R2 (x64)	Windows Server 2016 (x64)	Windows Server 2019 (x64)	Windows Server 2022 (x64)	Windows 10 (x64)
Enhanced Automated Disaster Recovery <sup>5,6</sup>	Supported	Supported	Supported	Supported	Supported
One Button Disaster Recovery <sup>1,2</sup>	Supported	Supported	Not supported	Not supported	Not supported

<sup>1</sup> Supported only on Data Protector clients

<sup>2</sup> For more details about hardware compatibility for One Button Disaster Recovery, please visit <http://hpe.com>

<sup>3</sup> "Windows Assessment and Deployment Kit (ADK)" is a prerequisite for EADR. Microsoft recommends the use of ADK for Windows 10, version 2004. The ADK can be downloaded from these links

<https://docs.microsoft.com/en-us/windows-hardware/get-started/adk-install>

<https://go.microsoft.com/fwlink/?linkid=2120254> (ADK)

<https://go.microsoft.com/fwlink/?linkid=2120253> (winpsetup)

Only following components need to be installed:

- Deployment Tools
- Windows Preinstallation Environment (Windows PE)

<sup>4</sup> The EFI/GPT partitions are supported on the following platforms:

EFI/GPT support	Disaster Recovery Types	
	EADR (x64)	OBDR (x64)
EFI/UEFI	Supported	Not Supported
GPT	Supported	Supported

<sup>5</sup> Supports Dynamic disks.

<sup>6</sup> EADR is also supported for virtual machines. For the supported list of hypervisors, refer the Virtualization Support Matrix.

Table 2: Supported Disaster Recovery types – UNIX

Supported Disaster Recovery types – UNIX				
Disaster recovery type	Operating system			
	HP-UX	Solaris	AIX	Linux <sup>2,3,4,5,6,7</sup>
Manual (documentation)	supported	not supported	not supported	not supported
Disk Delivery Disaster Recovery	supported <sup>1</sup>	supported <sup>1</sup>	supported	not supported
Enhanced Automatic Disaster Recovery	not supported	not supported	not supported	supported

<sup>1</sup> Supported only on Data Protector clients.

<sup>2</sup> The DR ISO images for Linux systems can be created only on Linux systems.

<sup>3</sup> Check Table 3 for more details

<sup>4</sup> Data Protector supports EADR with Red Hat Cluster Suite and SLES High Availability Cluster only as client

<sup>5</sup> Data Protector supports EADR with HPE ServiceGuard Cluster as client and Cell Manager Cluster aware installation. HPE MC/ServiceGuard 11.20 and higher versions are not supported.

<sup>6</sup> Disaster recovery doesn't support BTRFS file system as the root file system

<sup>7</sup> EADR is also supported for virtual machines. For the supported list of hypervisors, refer the Virtualization Support Matrix.

Table 3: Linux Disaster Recovery supported platforms using the BIOS/(U)EFI firmware

Operating Systems	Disaster recovery type
	EADR (x64)
RedHat Enterprise Linux 7 <sup>1</sup> , 8 <sup>2</sup>	✓
Oracle Linux 7 <sup>1</sup>	✓
CentOS 7 <sup>1</sup>	✓
SUSE Linux Enterprise Server 12 <sup>3</sup> , 15 <sup>2,3</sup>	✓

<sup>1</sup> (U)EFI platform is not supported

<sup>2</sup> Secure Boot Mode is supported

<sup>3</sup> Btrfs File System is supported